USB Device Firmware Update

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1. Go to website www.probewell.com/services and enter the password jb17549
2. Download either by clicking the link *FT_Prog_v2.8.2.0 installer.exe* or by clicking on the link *FT_Prog_v2.8.2.0.zip (the download is password protected, Username: Probewell, Password: jb17549).*
3. Please Note: *FT_PROG* requires the Microsoft .NET Framework 4.0 installed on your system. Follow the instructions on the web page above to install if not installed already.
4. Unzip and install program *FT_Prog*
5. Click the link called *USB Device 6001.zip* to download the template.
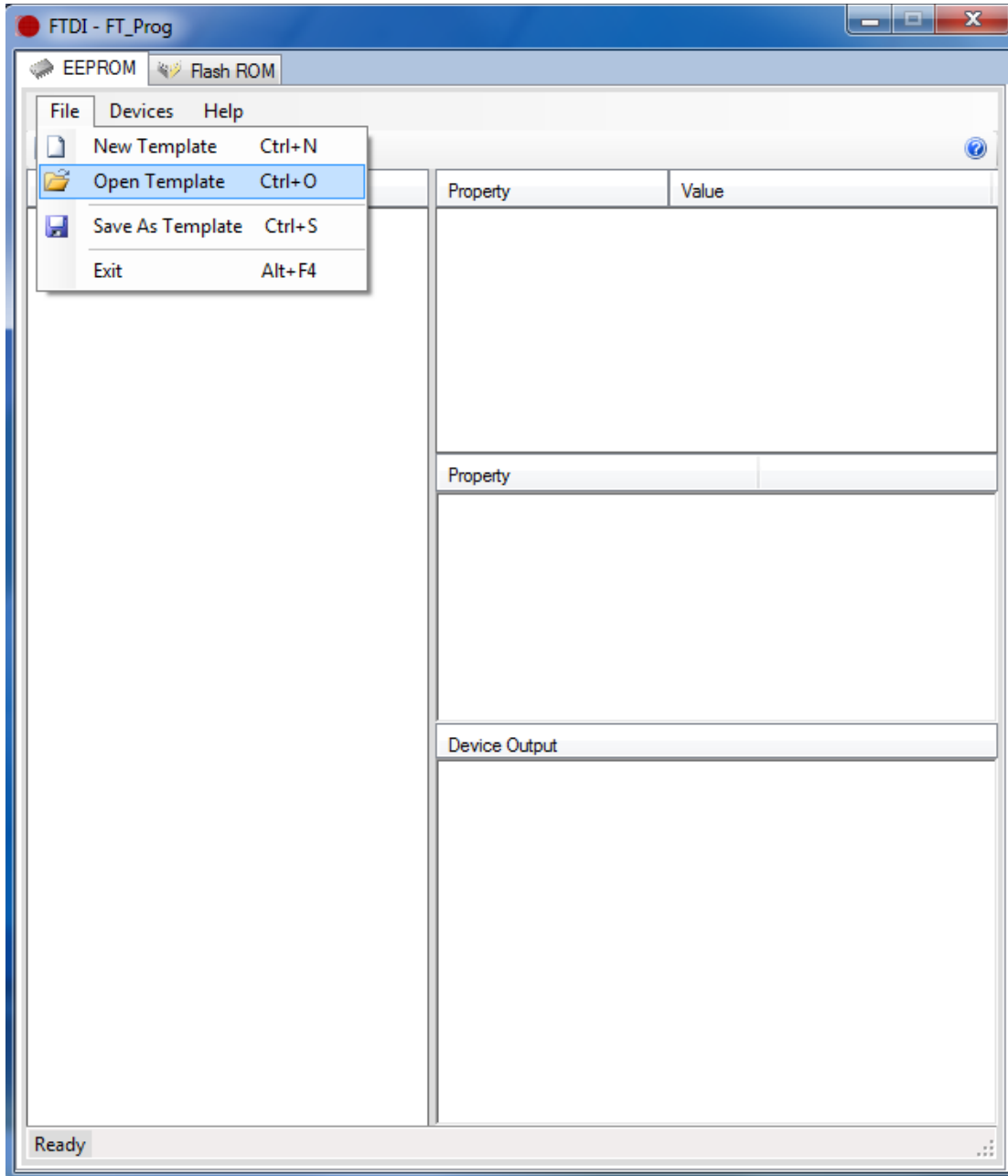6. RUN the *FT_Prog_v2.8.2.0 Installer.exe*

NOTE:

In your system tray you will first need to close the program NTDataOne.
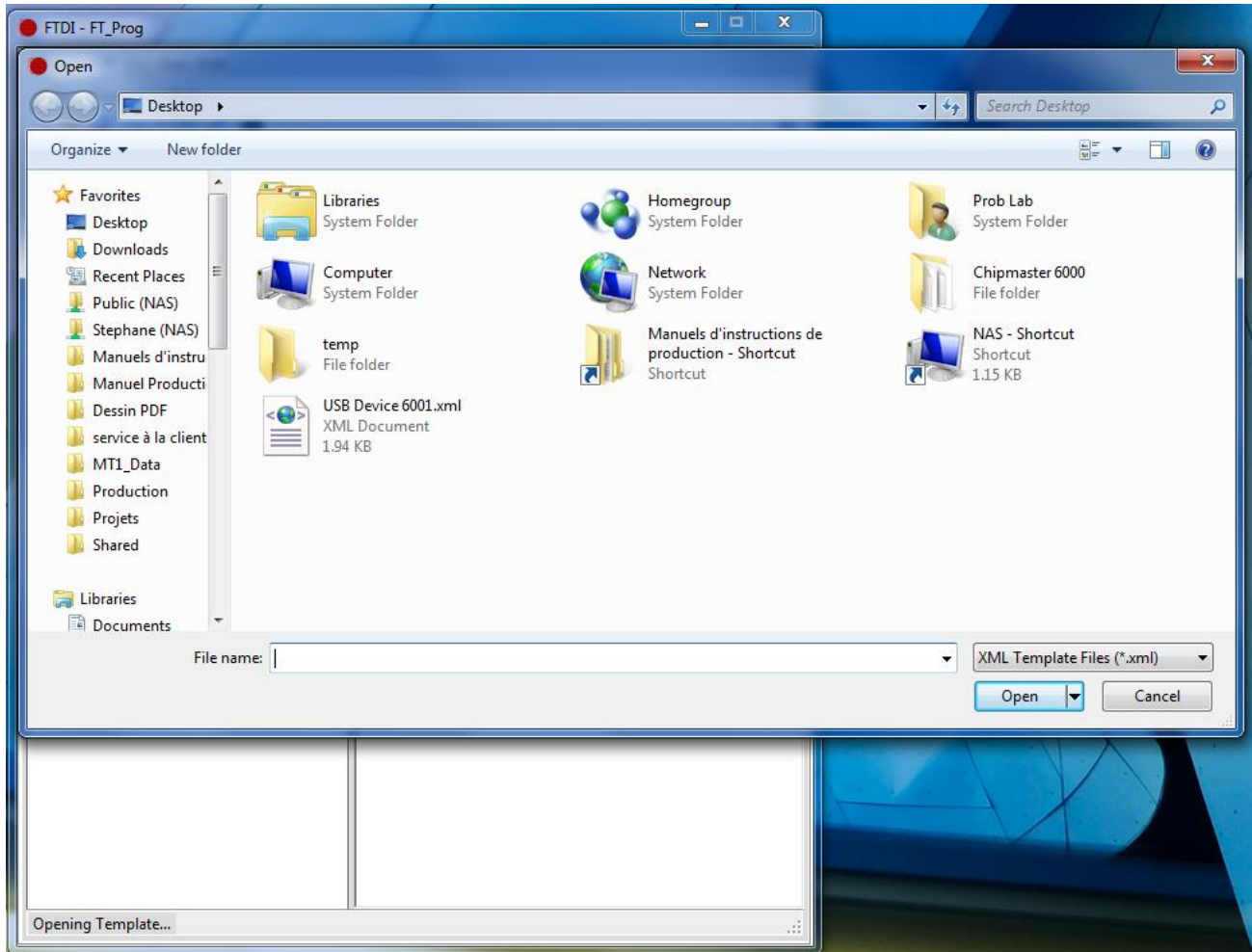
The FT_PROG program requires Windows 7 operating system.

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5. Start application FT_Prog.
6. Select on the toolbar Files/Open Templates.

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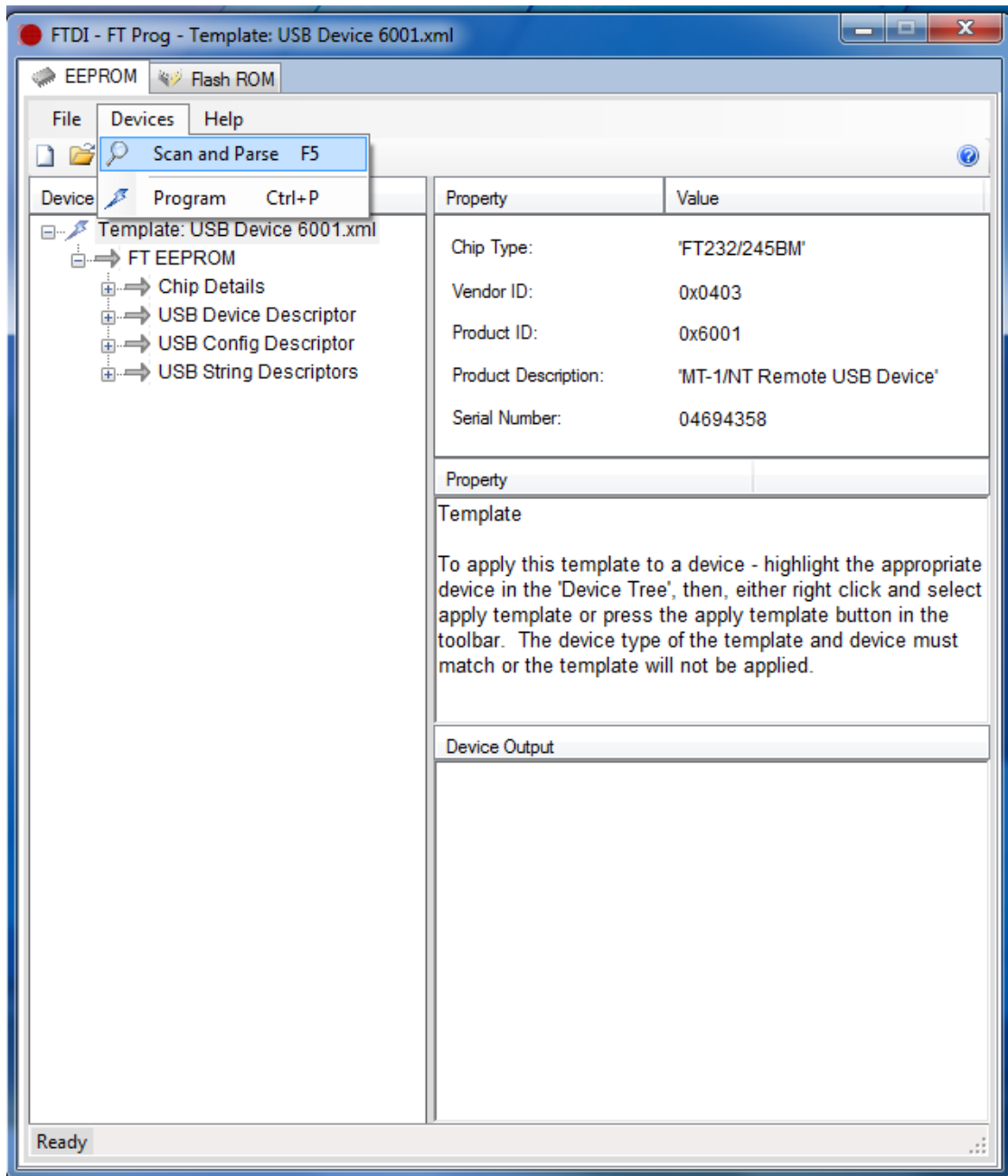PROBEWELL

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7. Then use the file called _USB Device 6001.xml_ (this file will be sent when you communicate with Probewell Lab Inc customer service).

8. Plug the USB device into your USB port of your computer and wait about 10 second before continuing to the next step (otherwise you will get an error message saying (The Driver returned FT_DEVICE_UNKNOWN, the device may still be emulating.)
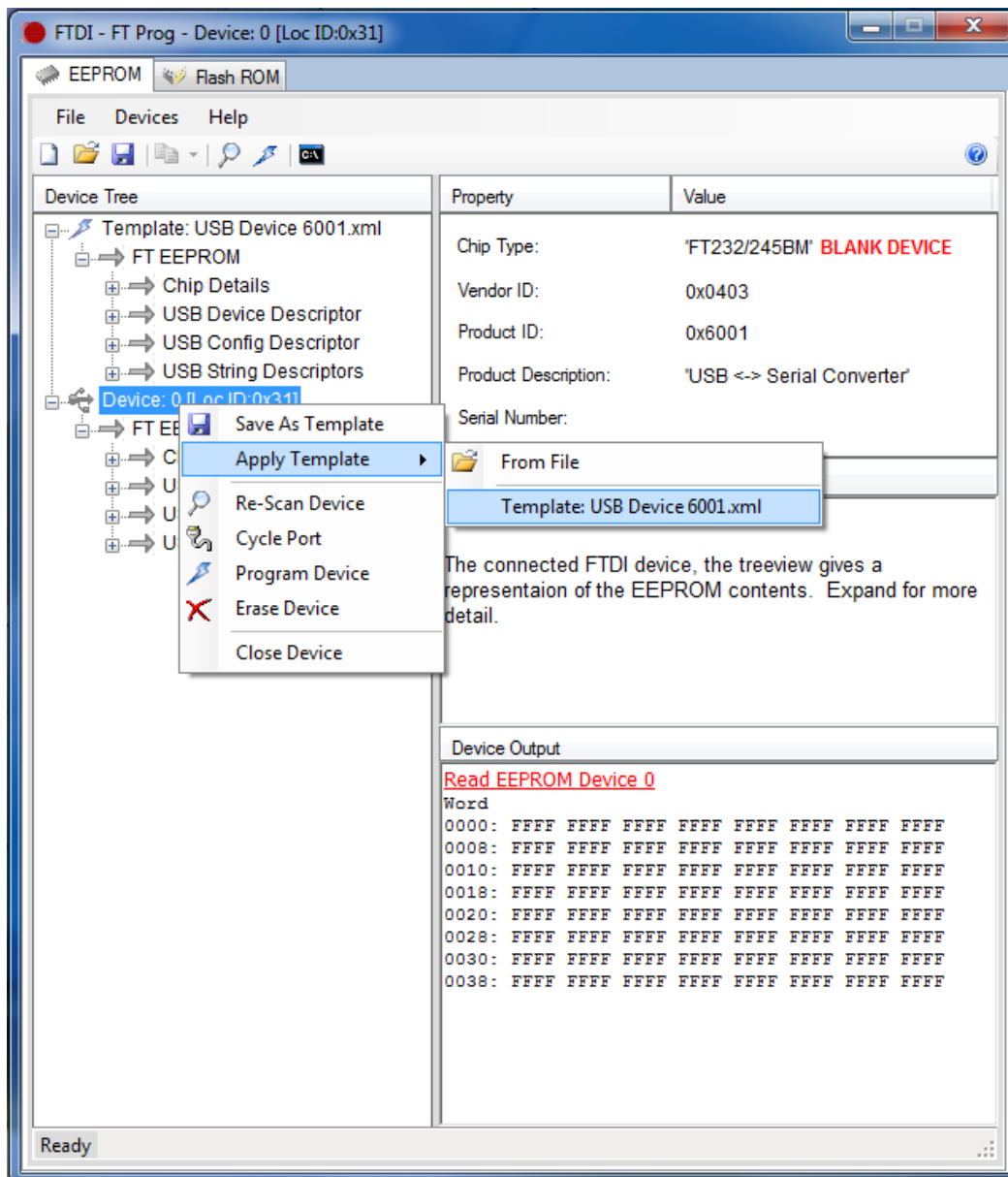
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9. In the toolbar select *Devices* or press *F5* on your keyboard. This will show the device into the device tree.
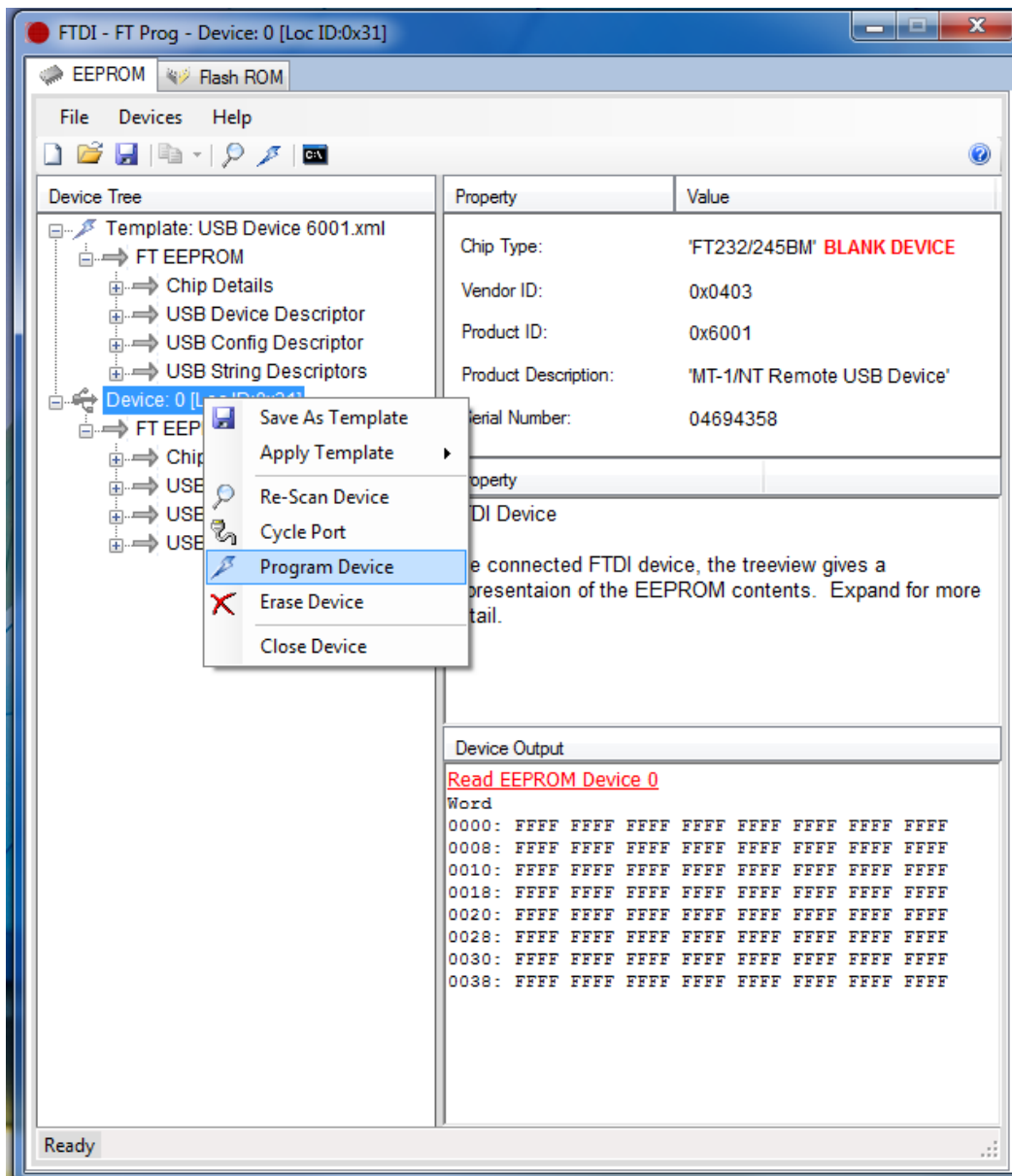
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10. In the device tree right click on Device 0 and select *Apply Templates/Template USB Device 6001.xml*

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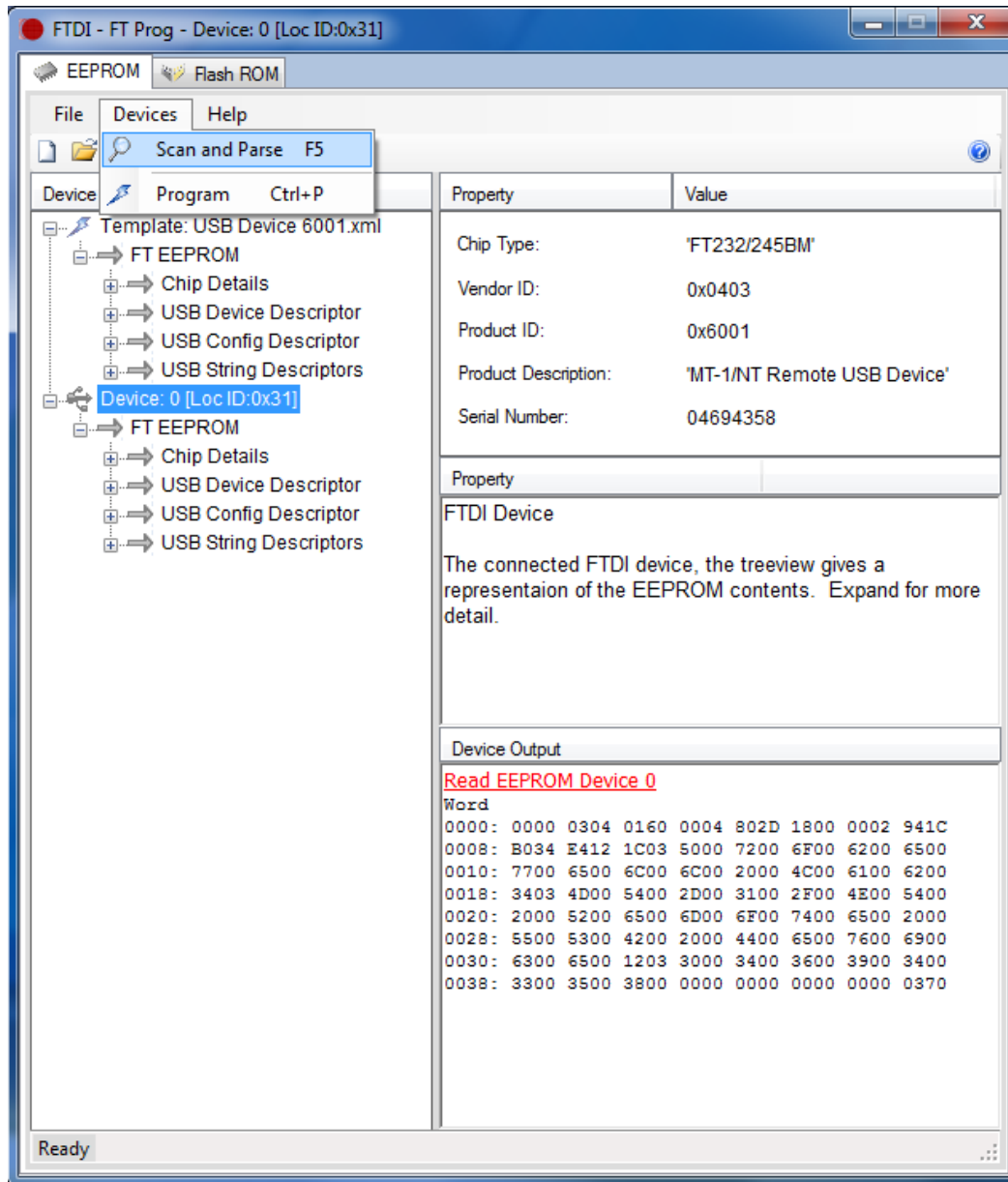
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11. Right click again on Device 0 and select *Program Device*. This will program your device.

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12. To verify if you installed the program correctly you will need to scan your device again by going on the toolbar and select *Device/Scan and Parse* or press *F5* on your keyboard. This will remove the red note of BLANK DEVICE next to FT232/245BM.

13. Close the program FT_PROG and restart the program NTDataOne.
14. Remove and re-install the USB Device from your USB Port. **The drives will install automatically through Windows Update.** Once the driver installation is complete you will be able to download the handheld into your computer.

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